



SBI INFRA MANAGEMENT SOLUTIONS PVT LTD
(WHOLLY OWNED SUBSIDIARY OF SBI)

INVITES APPLICATIONS ON BEHALF OF SBI, THIRUVANANTHAPURAM.

FOR

EMPANELMENT OF VENDORS FOR UPS SYSTEMS OF VARIOUS CAPACITIES

Last date for submission of Tender: 3.00 P.M. (IST) on 27/06/2019.

Opening of Technical bid: 03:30 P.M. (IST) on 27/06/2019

NIT No: THI201905022

(Name & Address of Contractors)

**Assistant General Manager,
SBI Infra Management Solutions Pvt Ltd.
4th Floor, SBI LHO Building,
Poojappura,
Thiruvananthapuram– 695012**

**EMPANELMENT OF VENDORS UPS SYSTEMS OF VARIOUS CAPACITIES
FOR OFFICES & BRANCHES IN KERALA CIRCLE – NIT NO –THI201905022**

SBIIMS invites applications from Original Equipment Manufacturers with offices in Kerala and having service facilities at various district of Kerala state and UT of Lakshadweep, for the empanelment of UPS vendors for supply & installation of various capacities of UPS to our branches and offices of SBI in Kerala. Applicants who fulfill the eligibility criteria as detailed below need only apply. The applicants who score the minimum weightage of 50 marks out of 100 as per the ‘Annexure G’ will only be considered for finalization. Duly completed applications in the prescribed format with required documents etc. should be submitted on or before 25/06/2019 to the Assistant General Manager, SBIIMS, Local Head Office, Thiruvananthapuram-12.

SCOPE OF THE WORK: Supply, Installation, Testing and commissioning (SITC) of UPS systems along with Batteries for ratings up to 25KVA to Branches/Offices spread all over Kerala and Lakshadweep. Providing Technical support during breakdowns under warranty period and through Comprehensive Annual Maintenance contract for both UPS and batteries.

ELIGIBILITY CRITERIA

- (i) Only Original Equipment Manufacturer will be considered. The applicant should have sufficient number of technical and administrative employees. The applicant should submit a list of employees with contact details.
- (ii) The processing fees of **Rs.5000/- (Non-refundable)** shall be remitted through SBI e-collect and copy of the generated receipt with reference number shall be enclosed with the tender. The procedure for remitting the tender fees is detailed in Annexure –I. The tender fee can also be submitted by way of DD/BC favouring “SBI Infra Management Solutions Pvt .Ltd” and payable at Thiruvananthapuram, if the applicant does not have any GST No. Application without Processing Fees and supporting documents will be summarily rejected.
- (iii) The applicant must be registered with PSU/ Govt Organizations.
- (iv) The applicant must have experience of at least seven years in the field as on 30.04.2019.
- (v) The applicant should furnish their PAN No, GST, Registration details of firm etc.
- (vi) The applicant should have supplied similar rated capacity (in all ratings upto 25 KVA) in PSU Banks/State and Central Govt Organizations/reputed IT companies, Insurance companies. The work order must be in the name of the applicant (OEM) and not through the dealers.
- (vii) The applicant must have a full-fledged office in Kerala. The list of service center with Contact details and staff details must be attached. Prefer-

ence will be given to those who have service centers in all districts of Kerala and offices at Major Centers such as Trivandrum or Cochin.

- (vii) The Applicant must enclose copy of company's certificate of Registration.
- (viii) Average annual financial turnover during the last 3 years ended 31.03.2018 should not be less than Rs.5.00 crores per year in similar activities (in case companies with multiple business interests). The firm must enclose the audited balance sheet and Profit & Loss Account for the last three years.
- (ix) The Applicant must enclose the solvency certificate not less than Rupees One crore.
- (x) The Applicant must have a valid digital certificate.
- (xi) Satisfactory Certificate /Order copies from clients or LOI copies etc. from PSU/banks, insurance /IT/State/central govt for similar UPS capacities rated minimum 25KVA.
- (xii) The Applicant must have valid ISO certification.
- (xiii) The applicant must comply to Bank's terms for Payment, delivery, rate contract and penalty as per the Annexure -A
- (xiv) The applicant must comply to Bank's Technical terms and AMC conditions as per the Annexure -B

Interested and eligible firms may submit the applications dully filled with self-attested copies all the necessary certificate and documents as per the enclosed Checklist in a sealed envelope super scribed with legend **“Application for Empanelment of UPS vendors-2019”** to the undersigned on or before the stipulated date and time. The Bank reserves the right to accept or reject any or all applications without assigning any reason thereof.

**Asst. General Manager
SBIIMS,
4th floor, SBI, Local Head Office
Thiruvanthapuram – 12, Kerala**

2. GENERAL CONDITIONS:

- a. Preference will be given to those who have history of timely completion of works of similar nature, taken up by them during the last 7 years.
- b. The panel of UPS vendors will be valid for the entire Kerala Circle of SBI for a period of three years and the list of UPS vendors will be reviewed once in every year to assess the Performance of the Company regarding the reliability, Promptness of delivery, customer support and compliance of Banks technical parameters.
- c. Bank reserves the right to de-panel the UPS vendor at any stage during the validity period based on their Performance and feedback from the Regions/Branches under Kerala circle.
- d. Bank conducts tendering in two bid form through e-tendering from the short listed panel and no separate notification will be published in the newspaper. Technically qualified vendors from e-tendering through banks website 'www.sbi.co.in' are only allowed to participate in Reverse auction for the realization of rates for UPS of various ratings through banks empaneled agency.
- e. Bank reserves the right to accept or reject any or all applications without assigning any reasons. If at any stage the information furnished by the applicant is found to be incorrect at a later stage; he shall be liable to be debarred from participating in the tender.
- f. In case discrepancies are found in the information submitted, the application shall be considered unsatisfactory and the tenderer will not be eligible to bid. The State Bank of India will not enter into any correspondence with tenderer except seek clarification when necessary.
- g. For Assessing the Annual Turnover of the last 3 years, Applicant must submit the valid documents viz Copy of Income tax return, Profit & Loss Account and Balance sheet for the last 3 years.
- h. The Applicant shall agree and authorize the Bank to obtain the confidential report from the clients to verify the work executed by them. The applicant's offices may be inspected by the committee formed by the Bank prior to final pre-qualification and the decision of the committee as regards to suitability of the vendor is final.
- i. Bank is not responsible for the late receipt due to postal delay, strikes or any other reasons. The incomplete application is liable to be rejected summarily.
- j. The decision of the State Bank of India to accept or reject any application for pre-qualification will be final.
- k. Any amendments/ corrigendum for empanelment of contractors/ vendors shall be published in Bank's website only. Therefore, applicants are requested to visit Bank's website regarding modifications/ corrigendum issued.

Sd/-

**Asst. General Manager
SBIIMS,4th floor, SBI, Local Head Office
Thiruvanthapuram – 12, Kerala**

ANNEXURE – A

PAYMENT, DELIVERY, PENALTY, TENDERING TERMS

- i) No advance is payable.
- ii) On receipt of complete materials with satisfactory test reports at site installation, Testing and commissioning 95% of cost will be paid. (However, in case delivery has been made but installation, testing and commissioning cannot be carried out because if the site is not ready, we may consider payment upto 80% of cost. Further 15% shall be paid on completion of installation, testing and commissioning).
- iii) The balance of 5% of cost will be treated as retention money deposit which will be released after the defect liability period of 1 year from the date of commissioning the system.
- iv) UPS should be installed not more than 3 weeks from the date of confirmed purchase order.
- v) Liquidated damages for delay in supply & Completion: If the delivery is not done within the stipulated time period, a penalty of ½ % of the contracted value per week subject to a ceiling of 5% of contract value will be levied to the UPS supplier.
- vi)) Delivery and installation schedule from the time of placing order, unless specified otherwise:
 - i).Delivery period: within 2 weeks from the date of receipt of order by the vendor.
 - ii) Installation and testing at site & commissioning within 4 days from the date of delivery.
- (vii) The rate should be valid for a minimum period of six months, from the date of opening tender. if rates are called for a rate contract. The rate quoted shall include all duties, taxes (including GST) levies, transport, transit insurance, loading-unloading, service tax etc. No increase in the above is acceptable to the Bank.
- viii) The rate shall include all interconnecting cables, UPS to Batteries and to Remote indication units etc. However, incoming and outgoing wiring will be arranged by Bank.

g). Guarantee / Defect Liability Period : The UPS system including batteries shall be guaranteed for one year from the date of commissioning or 15 months from the date of delivery whichever is earlier.

*h). Earnest Money Deposit (EMD) : in the form of DD / TDR/Banker's cheque of any public sector bank for an appropriate amount specified in the tender document favouring -----State Bank of India, payable at _____(place) as may be specified in the tender document shall be enclosed along with the tender. Tenders not accompanied by EMD shall be summarily rejected.

j). Arbitration clause: The tenderer is required to accept our standard arbitration clause.

*k) Agreement on stamp paper: The successful tenderer after rate standardization shall have to submit an agreement on stamp paper (at successful tenderer's cost) with us, as per our standard format given with the tender document.

l) The Empanelled UPS vendor shall agree to submit the test reports of UPS systems along with the dispatched material as per the Bank's specification. The shall be carried out and certified by the manufacturer and by the agencies specified here under (a). SAMEER (b).ETDC (c).ERTL (d) CPRI (e) ERDA Vadodara (f) I.I.T.s (g) NITs (h) National Research & Technology Consortium, Parwanoo (H.P.), (i) Reputed Engineering colleges (discretion with LHO) (j) Regional Testing Centre (E.R.), Govt. Of India, Kolkata, (k) SV University Tirupati/ JNTU, Hyder abad/ L D College of Engineering Ahemadabad (l) Electronis Quality Development Centre, Gandhinagar, (m) Nisaki Technology services, Bangalore.

m) If the UPS does not conform to specifications either during factory test or at site, the Bank reserves the right to reject the same. The successful tenderer shall then have to remove the same at his cost from site and supply a new piece conforming to the specifications.

n) The Bank reserves the right to randomly decide to carry out testing of a few UPS systems at site after installation at the cost of UPS vendor, who will be required to arrange for all the requisite variacs, meters, loads etc. and carry out the tests through vendor's personnel in the presence of Bank's Officials.

- o) The UPS shall not become obsolete or unserviceable due to stoppage of production of components by the OEM at least for a minimum period of 8 to 10 years.

ANNEXURE – B

TECHNICAL PARAMETERS OF UPS FOR VARIOUS RATING TO BE COMPLIED

Brief Technical Specifications for on-line UPS systems of 1 KVA to 5 KVA

1.	Technology	<p>True Online UPS systems with pulse width modulation (PWM) technology with double conversion using IGBTs in the Inverter and converter having pure sine wave output with load power factor to be maintained from 0.95 to unity. Adaptive pulse width modulation or sine weighted pulse width modulation with high switching frequency (> 12 KHZ for IGBTs). The UPS must have the feature of cold start with static switch (bi directional)100% load transfer facility without break, built in IGBT based solid state float-cum-boost charger with CVCC charger with current limiting features. The charger characteristics will be such as to match the offered with each UPS. The UPS system should have necessary RS-232/ Port, USB Port. The facility for Remote manageability and SNMP shall be provided upon request. The UPS must the following protections</p> <p>a. Isolation – Separate/ In-built isolation transformer shall be provided for fully isolation from mains and surge / spike suppressors to be incorporated.</p> <p>b). Current limiting protection (Fuse less Electronic). Built in overload / short circuit protection with snubber circuits for current limit.</p> <p>c). Soft start on Inverter and charger arrangement</p> <p>d). Over voltage / under voltage protection.</p> <p>e). Short circuit protection through HRC fuses</p> <p>f). Short circuit / overload protection through MCB / MCCB.</p> <p>g) All other protection systems required for safety of UPS system,</p>
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		such as over temperature protection etc. The overload capacity, Overall efficiency, Total harmonic distortion, Crest factor, Battery re-charge time, Noise level, Transient response and voltage recovery time for step load, Operating temperature, Relative humidity must be as per the Bank's specifications.
3.	Input Voltage Range	(i) Single Phase 240 Volts +15% and -30%. There should be input to output isolation through a in-built Isolation transformer. (ii) Three phase systems, 415 Volts \pm 15% depending upon the requirement of the Bank.
4.	Input frequency	45 Hz to 55 Hz and it should be compatible with D G Set.
5.	Output voltage	220 / 230 V.A.C. \pm 1%
6.	Output frequency	50 Hz +/- 1% (Free running)
7.	Power factor	The UPS shall be provided with Auto input P.F. correction system to obtain P.F. 0.95 to unity when the connected load P.F. varies from 0.6 to unity.
8	Indications	LED/LCB display to be provided mains on, Battery on charge, Battery low, Inverter on, % load, on by pass, over temperature, Mains High, Mains Low, Inverter over voltage, Inverter under voltage, Battery over charge, Inverter over load / current etc..
9	Alarm	i). Low battery alarm to be provided (ii) % overload iii) mains failure / load on battery alarm to be provided. Both should be audio visual. iv) Over temperature alarm in two stages. v) Overload
10	Configuration	a. Conventional single Module b. Hot Stand by system with SNMP and Remote monitoring c. PR configuration: The UPS systems must share the load equally and must auto transfer the load in case of failure of any one of the system.

		<p>Interconnecting module must be inbuilt in the UPS module</p> <p>The vendor shall be able to supply the above configurations as per the requirement of Bank.</p>
11	Metering	<p>Digital panel Meter or LCD display system to indicate the following</p> <p>i). A.C. voltage : Input/ output</p> <p>ii). A.C. current : Input/output or % load</p> <p>iii). D.C. battery voltage</p> <p>iv). D.C. Charging / discharging current</p> <p>v). Frequency – Input/ Output</p>
12	<p>Battery set</p> <p>A. SMF Batteries (To be installed in ventilated/ cooled rooms only)</p>	<p>i) Complete with self-standing cubicle or cabinet</p> <p>ii) Make like: Exide/ Panasonic, Amaron, Rocket.</p> <p>(iii) Note: Only Valve Regulated Lead Acid (VRLA) type SMF batteries of 20 HR rated capacity electrolyte in paste form are acceptable. Any other type including calcium batteries are not acceptable.</p>
	<p>B) Battery set Tubular batteries:-</p>	<p>i) maintainable but regular topping through the UPS vendor</p> <p>ii) complete with stand</p> <p>iii) Make : Exide (6EL series) (C10)/Amaron</p>
13	Testing	<p>The supplier shall have facilities to carry out all the tests at factory will have to be satisfactorily carried out before acceptance. A list of tests prescribed are enclosed in Annexure-“F”.</p>
14		<p>The OEM must draw the inter connecting cables/wires between Battery and UPS through PVC pipes and shall not be laid haphazardly on the floor with proper clamping on to the wall.</p>
15	VAH	<p>The Minimum VAH required for the above UPS system is as under.</p> <p>Those giving higher VAH shall not be given any weightage.</p>

UPS Capacity (KVA)	Minimum VAH and Back up period required		
	30 Minutes	60 Minutes	120 Minutes
1	1176	1980	3324
2	2364	3960	6648
3	3540	5952	9960
5	5904	9912	16608

Place:

Date:

Applicant's Signature

Stamp:

ANNEXURE ‘C-II’

Brief Technical Specifications for on-line UPS systems from 6 KVA to 25 KVA

1.	Technology	<p>a) True Online UPS systems with pulse width modulation (PWM) technology in True On-line Configuration, with double conversion using IGBTs in the Inverter and converter with pure sine wave output and Static (Auto) by-pass switch (Bi directional) and Manual switch</p> <p>b) Provision for configuring three or more UPS system in parallel load sharing mode (PRS configuration). (Maximum six nos UPS system can be connected in parallel configuration in one cluster), Single module of conventional type, Hot Stand by system with SNMP and Remote monitoring as per the requirement of the Bank.</p> <p>c) The requirement is for fully rated capacity of single module in parallel with similar module sharing the load having provision for adding one or two modules of similar units. Paralleling of UPS should be achieved by paralleling the output on the power side using control logic signal bus. Each UPS should be capable of individually starting, running and feeding to the load apart from parallel operation.</p> <ul style="list-style-type: none"> • Individual battery back up is necessary. • Inverters should be synchronized with common by pass supply if required • can be connected in parallel for forming N + 1 (Configuration) • The interfacing hardware for PRS UPS must be inbuilt • The overload capacity, Overall efficiency, Total harmonic distortion, Crest factor, Battery re-charge time, Noise level, Transient response and voltage recovery time for step load, Operating temperature Relative humidity must be as per the Bank's specifications. • Built in IGBT based solid state float-cum-boost charger with automatic boost/trickle charge modes with current limiting features. The charger characteristics shall be such as to match the float/boost charging of the batteries as per battery characteristic, for enhancing the life of batteries. The charger should be de-
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		signed for 2 hours back up period at rated KVA
2.	Inversion Technique	Adaptive pulse width modulation or sine weighted pulse width modulation with high switching frequency (> 12 KHZ for IGBTs).
3.	Input Voltage Range	Single phase 220 Volts + 15 % and -30 % (Upto 7.5 KVA) Three Phase 415 Volts \pm 15% (for 10 KVA And above) There should be input to output Isolation through a inbuilt/ separate Isolation transformer.
4.	Input frequency	45 Hz to 55 Hz and it should be compatible with D G Set.
5.	Output voltage	220 / 230 V.A.C. \pm 1% single phase.
6.	Output frequency	50 Hz +/- 1% (Free running)
7.	Power factor	The UPS shall be provided with Auto input P.F. correction system to obtain P.F. 0.95 to unity when the connected load P.F. varies from 0.6 to unity.
8	Interface facility	The UPS system should have necessary hardware and software with RS-232 port to work on DOS/SCO Unix (open screen) Novell / Network/ Current & advanced window operating system. It should be compatible for connecting to Building Management System. (B) Remote manageability through SNMP facility. There is a facility to monitor and broad cast to server wherever necessary condition such as : i) Power failure, back up time, low battery warning & auto file closure. ii) The software should be capable of automatically closing the files (auto closure feature) in the server so that the data / program files on the server are not lost/ corrupted.
9	Remote Indication unit (It may be asked if required at site)	In system/systems Administrator Room with indications like Mains on, Inverter ON / OFF / Faulty / Trip, Battery Low and static by-pass ON. 25 meters inter connecting cable to be included in price quoted.
10	Protection	a). Isolation – Separate/ In-built isolation transformer shall be provided for isolation transformer for fully isolation from mains and surge / spike

		<p>suppressors to be incorporated.</p> <p>b). Current limiting protection (Fuse less Electronic). Built in overload / short circuit protection with snubber circuits for current limit.</p> <p>c). Soft start on Inverter and charger arrangement</p> <p>*d). Phase locking mechanism for UPS and mains frequency- for 3 phase output.</p> <p>e). Over voltage / under voltage protection.</p> <p>*f). Short circuit protection through HRC fuses (high speed) for devices such as IGBTs.</p> <p>g). Short circuit / overload protection through MCB / MCCB.</p> <p>h). All other protection systems required for safety of UPS system, such as over temperature protection etc.</p>
12	Indications	<p>a). Mains ON with phase indication for single phase / 3 phase separately for all the phases.</p> <p>b). Inverter ON / OFF / FAULTY / TRIP (Reason)</p> <p>c). Battery Low</p> <p>d). Static by-pass ON</p> <p>e). Over temperature</p> <p>f). Earth Leakage</p>
13	Alarm	<p>i). Low battery alarm to be provided (ii) % load</p> <p>iii) Failure of inverter</p> <p>iv) mains failure / load on battery alarm to be provided. Both should be audio visual.</p> <p>v) Over temperature alarm in two stages</p> <p>1st stage : Warning, intermittent audio alarm</p> <p>2nd stage : Tripping, continuous audio visual and resettable.</p>

14	Metering	Digital panel Meter or LCD display system to indicate the following i). A.C. voltage : Input/ output ii). A.C. current : Input/output or % load iii). D.C. battery voltage iv). D.C. Charging / discharging current v). Frequency – Input/ Output		
15	Battery set A. SMF Batteries	i) Complete with self standing cubicle or cabinet ii) Make like : Exide/ Panasonic, Amaron, Rocket (iii) Note: Only Valve Regulated Lead Acid (VRLA) type SMF batteries with electrolyte In paste form are acceptable. Any other type including calcium batteries are not acceptable date and year of manufacturing of batteries have to specify along with Sr. Nos..		
	B) Battery set Tubular batteries:	i) maintainable but regular topping necessary ii) complete with stand iii) Make like: Exide (6EL), Amaron (C10)		
15		The OEM must draw the inter connecting cables/wires between Battery and UPS through PVC pipes and shall not be laid haphazardly on the floor with proper clamping on to the wall.		
16	VAH	The Minimum VAH required for the above UPS system is as under. Those giving higher VAH shall not be given any weight age.		
		UPS Capacity (KVA)	VAH required	
			30 Minutes	60 Minutes
		7.5	8868	14868
		10	11820	19824
		15	17724	29736
				120 Minutes
				24912
				33216
				49824

20	23628	39636	66432
25	28920	48504	97020

17)

Testing : i). The supplier shall have facilities to carry out all the tests at factory center, and tests will have to be satisfactorily carried out before acceptance. A list of tests prescribed are enclosed in Annexure-“F”.

ii) Tests shall be carried out and certified by the manufacturer and by the Bank's approved agencies as per sampling below :

UPS Rating	% Sampling in lot
6VA to 10 KVA	25% of total supply subject to certain minimum numbers at Bank's discretion
12.5 KVA to 25 KVA	50% of total supply subject to certain minimum numbers at Bank's discretion
30 KVA and above	100% of total supply subject to certain minimum numbers at Bank's discretion in presence of Bank's Engineer at Factory.

Place Applicant's Signature

Date Seal

SCOPE & ANNUAL MAINTENANCE CONTRACT TERMS & CONDITIONS:

- The UPS Vendor after empanelment must provide Comprehensive AMC for UPS as well as batteries.
- The vendor shall quote separately the rates for UPS and three years AMC in the price bid. The AMC rates quoted shall be inclusive of Service tax.
- The UPS vendor must verify all vital and running parameters of UPS sets, leakages and attending all breakdown calls within 8 hours, Battery maintenance with verification of tightness of battery connection, cleaning of external surface & components, application of petroleum jelly on battery terminals, verification of specific gravity, topping of distilled water & electrolyte free of cost for Tubular model, replacement of major internal components such as Transformers, Chokes, semiconductor devices like IGBT, Mosfet, Diodes, SCR and DC capacitor etc due to failure of system due internal factors and ageing.
- The UPS vendor must support the Bank during shifting of premises and during the UPS down times.
- The service personnel should visit and check the UPS systems once in every month for periodical maintenance and submit the service report regarding the healthiness of system, back-up time, Specific gravity readings of battery, Voltage.
- The AMC payment will be disbursed quarterly at the end of each quarter.

Place:

Applicant's Signature

Date:

Stamp:

ANNEXURE 'F'
TEST PARAMETERS

SR. NO.	PARAMETERS TO BE MEASURED
1	Technology
2	Nominal Input Voltage
3	No Load Input Voltage Range =Voltage Regulation
4	Input Frequency range (on D.G.Set)
5	Input Power Factor
6	Inversion Technique
7	Capacity
8	Output Voltage
9	Output Frequency
10	Distortion (o/p voltage) THD
11	Crest Factor
12	Static bypass switch
13	Wave Form (output)
14	Efficiency
15	Indications
16	Alarm
17	Metering

18	DC Isolation between Input line & Output line
19	Input Current Harmonics
20	Batteries
21	Rated KVA
22	Charger
23	Manual bypass switch
24	Transient Response
25	Overload capacity 110% & 150%

CHECK LIST

Name of the UPS Vendor	
Name of Work	APPLICATION FOR EMPANELMENT OF UPS VENDORS FOR THIRVANANTHAPURAM CIRCLE

Enclosure:

Sl. No.	Particulars	Submitted	Checked	Verified
			For office use only	
1	Applications duly filled and signed			
2	Declaration from the applicant duly signed and filled			
3	PAN/ST/TIN, VAT, GST registration			
4	Copy of Registration of Company			
5	I.T. Registration and Assessment order			
6	ISO certification			
7	Balance Sheet and Profit & Loss Account for the last 3 years from Chartered Account, consolidated audited turn over, solvency certificate			
8	Copies of Empanelment and registration details with other Deptt/Organization			
9	Work Completion Certificates			
10	List of Technical / Administrative personnel employed with contact details			
11	List of service centers and offices in Kerala with address			
12	List of service personnel and their contact details			

Signature of the applicant(s) with seal:

Date:
Place:

EMPANELMENT OF UPS SYSTEMS OF VARIOUS CAPACITIES FOR OFFICES & BRANCHES OF KERALA CIRCLE

1.	Name of the Firm	
2.	Address for correspondence	
3.	Telephone nos. including Mobile no.	
4.	Fax No. & e-mail Id	
6.	Year of Establishment	
7.	Whether individual, partnership or company	
8.	PAN, GST, registration details of company	
9.	ISO certification	
10.	Name of Partners/Associates/Directors.	
11.	Bio-data of Partners/Associates/Directors. Bio-data to be given	
12.	Details of major works of similar nature completed during last 7 years (as on 30.04.2019) in PSU/Banks/Govt Organisations/Software firms. Details to be given in enclosed format (Annexure C)	
13.	Name and value of other similar major works on hand in PSU/Banks/Govt Organisations/Software firms. Details to be given in the enclosed format (Same as that of Annexure C)	
14.	List of Service Center with address and Contact details of Service Personnel employed in service center in kerala. (Details to be given in enclosed format Annexure D)	
15.	Escalation matrix of the company	
16.	Banker's Name	

17.	Copy of Income Tax return submitted during last 3 years to be enclosed.	
18.	List of registration with other Organizations	
19.	Audited balance sheet for last three years to be enclosed.	
20.	Solvency Certificate	

Annual turnover for the last 3 years Rs in lacs

Year ended	<i>31.03.16</i>	<i>31.03.17</i>	<i>31.03.18</i>
Annual turnover			

NOTE: Separate sheets, documents, etc. in support of above can be enclosed.

Date:

Signature of authorized signatory with seal

Place:

SBIIMS, Kerala Circle

(Invariably respond to all the following parameters/aspects. Do not delete or add any parameter from/to this list.)

SNo	Parameter	Your Response
1	Whether agreeable to all the terms and conditions expressed by the SBIIMS?	Yes / No
2	Whether agreeable to the payment norms and warranty norms of the SBIIMS?	Yes / No
3	Whether agreeable to supply and install as per the SBIIMS standard specification and maintain the units?	Yes / No
4	Whether giving comprehensive warranty for 12 months from date of commissioning or 15 months from date of delivery whichever is earlier?	Yes / No
5	Whether agreeable to supply as per specifications of the Bank as mentioned in the 'technical bid'.	Yes / No
6	Whether agreeable to furnish list of all the service network in Kerala with contact numbers/persons for the same	Yes / No
7	Whether agreeable to change of delivery place in case of need at any point of time, before actual delivery	Yes / No
8	Whether agreeable to supply more quantities than indicated in this tender in case of need at any point of time, during period of contract	Yes / No
9	Whether agreeable to provide AMC after the warranty	Yes / No

We have read and understood all the terms and conditions stipulated by the SBIIMS for all categories of equipment and do hereby agree to each and every item indicated therein. We agree to abide by the tender document. Until a formal contract is prepared and executed, this Proposal, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us. We understand that SBIIMS reserves the right to accept or reject any or all bids without assigning any reason whatsoever thereof.

Dated this ____ day of _____ 2013.

Place:

Applicant's Signature

Date:

Stamp:

COMPANY SEAL

ANNEXURE – C

PARTICULARS IN RESPECT OF MAJOR WORK ORDERS FOR THE LAST 7 YEARS as on 30.04.2019
(WORK ORDERS & WORK COMPLETION CERTIFICATE TO BE ENCLOSED)

Sl no	Name of work/project with address	Description of work executed	Name and address of the clientele	Time of completion
1	2	3	4	5

Annexure – D

OTHER RELEVANT INFORMATION

Sr.N o	Service center with address	Details of Technical staff				
		Name	Designa- tion	Contact Details	Qualification	Experience and year with the firm

OTHER RELEVANT INFORMTION

Sr.No	Particulars	Details	Remarks
1.	List of major production equipment in possession of the firm		
2.	List of testing Instruments		
3.	List of Laboratory equipments		

Annexure G

Evaluation criteria and weightage of Application for empanelment

Sl No	Criteria	Weightage
1	Should have executed supply of UPS of various capacities from 2 KVA upto 25 KVA (2KVA,5KVA,7.5KVA,10KVA,20KVA,25KVA) (Work executed for each rating will carry 3.33 mark)	20
2	Technical parameters such as Efficiency, Technology, Input voltage & Output voltage, frequency, pf, overloading capacity	20
3	Should have executed work with Central/State Govt /Public sector Undertakings / Banks (Work executed for each organisation will carry 1.25 mark)	5
4	Financial capability and production output	20
5	Resolution time for the rectification of complaints from the clients.	10
6	Full-fledged offices with staff, Service facility with minimum 2 persons in each service centre and location in six zones (Trivandrum, Kollam, Ernakulum, Thrissur, Kottayam, Calicut) (Full-fledged office-10, service facility -10, Location in 6 zones - 5)	25
	Total	100